

**657—21.3 (124,155A) Verifying authenticity of an electronically prepared or electronically or fax transmitted prescription.** The pharmacist shall ensure the validity of the prescription as to its source of origin.

**21.3(1) *Authentication measures.*** Measures to be considered in authenticating prescription drug orders received via electronic transmission or fax transmission, or signed utilizing an electronic signature include but may not be limited to:

- a.* Maintenance of a practitioner number reference or electronic signature file.
- b.* Verification of the telephone number of the originating facsimile equipment or oral communication device.
- c.* Telephone verification with the practitioner's office that the prescription was both issued by the practitioner and transmitted by the practitioner or the practitioner's authorized agent.
- d.* Use of authentication processes approved by the DEA for controlled substances prescriptions.
- e.* Other efforts which, in the professional judgment of the pharmacist, may be necessary to ensure that the transmission was initiated by the prescriber.

**21.3(2) *Prescription originally electronically transmitted.*** When a pharmacist receives a written or oral prescription that indicates the prescription was originally electronically transmitted to a pharmacy, the pharmacist shall check with the pharmacy to which the prescription was originally electronically transmitted to determine whether the prescription was received and dispensed.

*a.* If the pharmacy that received the original electronic prescription dispensed the original prescription, the pharmacist receiving the written prescription shall mark the written prescription as void and shall not dispense the written prescription.

*b.* If the pharmacy that received the original electronic prescription has not dispensed the prescription, the pharmacy receiving the original electronic prescription shall mark the electronic prescription as void and shall not dispense the electronic prescription. The pharmacy that received the written or oral prescription shall dispense the prescription.